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This publication covers the technology, data and experience work of Ascension Data Science Institute, Ascension Studio and Ascension Technologies supporting Ascension's Mission. [Learn more.](#)

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SmartHealth mobile app puts healthcare in the palm of your hand

What would you say to a single point of access to view your flexible spending account balance, recent claims and insurance coverage or find care (in person or virtual) and more without having to remember different login credentials to multiple websites? Sounds like a dream, right?

Wrong.

It's the new SmartHealth mobile app, designed from the ground up by the Ascension Studio. The app – available now in Apple iOS and Android app stores – is a one-stop shop for Ascension associates and their dependents (18 and above) to manage their healthcare wherever they are.



The app unifies different parts of Ascension associate healthcare into one easy-to-understand app that goes wherever you go. With a robust development roadmap, look for more enhancements to make managing your healthcare even easier in the coming months.

The SmartHealth app is being rolled out in waves to different populations throughout Ascension. Keep an eye on your inbox or become an early adopter by scanning the QR code with your mobile device to download SmartHealth and get started today.

Upgrading and unifying EHR technology in Wisconsin

Wisconsin acute and ambulatory facilities took a big step forward on October 23 with a go-live that unified the Epic electronic health record (EHR) platform of three hospitals and

about 50 Ministry Market clinics in Milwaukee and nearby counties.

Providing greater efficiency in daily operations for about 6,000 associates and 700 providers, the Epic EHR expansion also upgraded healthcare information processing for revenue cycle management and lab needs.

The advanced technology solution will provide clinicians with a single, comprehensive patient health record across Wisconsin locations and systems. The unified system will lower wait times for clinical and operational actions such as emergency department and patient transfer, improve the ability to access medication lists or lab records, and much more.



Within the first month after go-live, the upgrade has resulted in clinical and operational improvements for key performance indicators that meet or exceed benchmarks.

Wisconsin's EHR technology previously was built on a patchwork of platforms with tremendous technical and clinical variation. The project started in 2019 with an evaluation of how to unify all locations. That included working with a market-wide governance team to strengthen existing Epic instances at southeastern Wisconsin locations, transition away from prior EHR platforms at non-Epic facilities, and introduce Epic to retail pharmacy sites.

In 2022, the team will continue to focus on post-go-live improvements and extend the Epic platform to Wisconsin's Fox Valley region, including three hospitals, about 25 clinics and a number of independent providers.

Streamlining oncology registry and reporting

The critical task of accessing and understanding our clinical quality performance in oncology across Ascension is about to get easier with the implementation of a system-wide CRStar cancer registry solution.

Oncology registries play a vital role in improving patient care at the hospital and post-acute levels by tracking cancer patients from diagnosis through treatment and outcomes. Each ministry must submit its oncology data to the states in which it operates to fulfill tracking and reporting requirements. State governments analyze the data, create predictive models and often propose legislation to help decrease occurrences and address disparities in care.

Previously, Ascension's oncology data was gathered in six systems and 21 different databases. With the new cloud-based CRStar solution, Ascension oncology data will be consolidated into one database for each of the 10 target markets, enabling ease of access, better collaboration and cross-market understanding of performance. This will simplify reporting, speed data availability and greatly streamline data retrieval while also reducing overall costs. The year-long implementation will be complete by June 2022.

In brief

Did you know Ascension Technologies has a new application that proactively monitors system performance and fixes issues before users detect them? Optibot Healing Station has already

made 127,000 background repairs – or one every 20.5 seconds – since its launch two months ago on Ascension-managed devices. Users also can use the tool directly by clicking the desktop icon and searching for various one-click solutions. Read more [here](#).

Nurses and patient care technicians at Ascension Providence in Mobile, Alabama, no longer need to manually transcribe written vital sign notes into the electronic health record (EHR). Their 54 Welch Allyn devices – mobile readers that include finger clips and arm cuffs for measuring pulse rate, temperature and blood pressure in about 30 seconds – have now been integrated using Cerner VitalsLink for immediate upload. Read more [here](#).

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